

Law, Technology, & Access to Justice

Legal Tech Boot Camp

October 6, 2018



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MAURICE A. DEANE SCHOOL OF LAW



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86% of civil legal problems reported by low-income Americans in the past year
received inadequate or no legal help



100%

access to effective assistance for essential legal needs



Barriers

Language

Money

Lack of legal knowledge

Transportation

Disability

Time





DO WHAT IS
GREAT.

LOVE

DO
FEEL
FOR
RE
VER



2011 Technology Summit



Legal Portals
& Triage



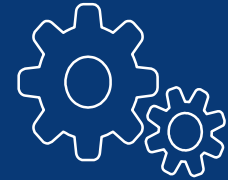
Document
Assembly



Mobile
Technology



Business
Process



Expert
Systems



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Making the Law Accessible



User Centered Design

Analysis

Design

Evaluation

Implementation



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Plain Language

50% of American read at or below a 5th grade reading level

The law says: no one can hurt you (or threaten to hurt you) – even if that person is a relative or someone you know.



The court can order the other person to:

- ▶ Stay away from you, your work, school, and home
- ▶ Not bother you or your children
- ▶ Move out of your home
- ▶ Pay for child support and decide where the kids will stay

SAMPLE
Not Legal Advice

To ask for a court order:

1 Fill out court forms to explain your situation to the court. You can get the forms at:

- Any courthouse or law library, or
- www.courtinfo.ca.gov/selfhelp/protection/dv/dvforms.htm



4 Go to your court hearing to ask for an order that lasts longer. You may also ask for custody, support, or other orders you need.



2 Take your completed forms to the court clerk. The court may give you a 7-day temporary order right away.



5 If the court decides that you need protection, it will make a restraining order.



The clerk will give you 5 copies. Keep one with you – always. You may need to show it to the police. Give the other copies to someone at work, school, etc. Keep an extra copy in a safe place.

3 Have someone – not you – give (serve) the other person a copy of your forms. Ask the clerk for information about “serving.”



If you are in danger, call 911.

[Enter your agency name here.]
[Enter your agency address here.]
[Enter your agency phone number here.]



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Document Assembly



COURT  Help

← CourtHelp

Going to Court ▶

Families & Children ▶

Abuse & Harassment

Criminal ▶

Problems with Money ▶

Small Claims

Homes & Eviction ▶

Name Change ▶


Guardianship ▶

When Someone Dies ▶

After the Case is Over ▶

Find the Help You Need
to Represent Yourself in NY Courts

DIY Forms

 English |

These computer programs ask you questions. The program then uses your answers to make a form for your case or to make an information sheet to help you in court. These programs are not e-fileable. Your paper must be printed, then filed at the Court.

Available DIY Forms

NYS DIY Forms are only for court users who don't have a lawyer and legal services and pro bono attorney staff helping clients who cannot afford lawyers. Commercial use is prohibited and no one may charge for using these programs. When you begin the program, you will be asked to accept these terms of use.

Case type	Program	Court
Divorce	Uncontested Divorce	Supreme Court
Custody/Visitation	Custody/Visitation Enforcement Petition Custody/Visitation Modification Petition	Family Court
Child Support	Support Modification and Enforcement/Violation Program	Family Court



Access To Justice

AT CHICAGO-KENT COLLEGE OF LAW

Español

Filing County

In what county are you filing for divorce?

County:

Continue

Where can I file for divorce?

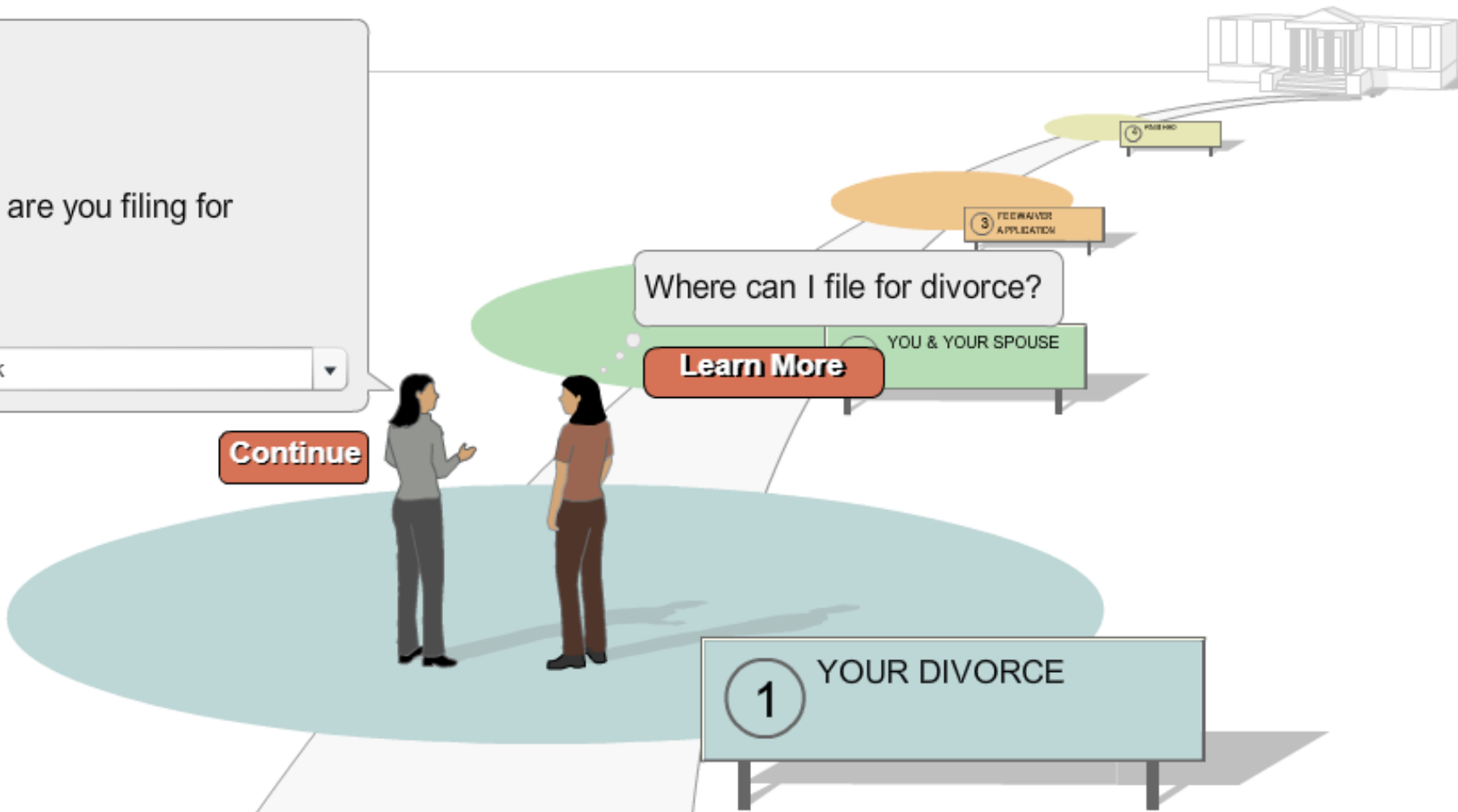
Learn More

YOU & YOUR SPOUSE

3 FEE WAIVER APPLICATION

4 FILING

1 YOUR DIVORCE



Employee Information

Employee First Name

Employee Middle Initial

Employee Last Name

Employee Social Security Number

Employee Birth Date

Employee Gender

- Male
 Female

Employee Marital Status

- Single
 Married
 Separated
 Divorced
 Widowed

Employee Street Address

Employee City

Employee State

Employee Zip Code



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What is your name?

First Name *

Middle Name

Last Name *

Suffix

Select... ▼

[Continue](#)

Intake, Triage, and Referral



Are you being [contacted by debt collectors](#)?

- Yes
- No

Have you received [something in writing from the debt collector](#) explaining how much you owe and to whom you owe the money?

- Yes
- No

Have you sent a "[stop contact letter](#)" to the debt collector asking them to stop contacting you?

- Yes
- No

Are you being [sued for a debt](#)?

- Yes
- No



STEPS

1. Start

2. About You

3. Problem

4. Information and Referral

5. More About You

6. Review Application

7. Help and Information

8. Finished

Problem

About Your Legal Problem

Do you have a court date in the next week?*

Yes

No

Problem Area



I need help
with a
bankruptcy



I have a
consumer debt
problem



My old landlord
is trying to
collect unpaid
rent



I have a



Credit report or



None of the



EXIT
SITE

NY Crime Victims LEGAL HELP



ADVOCATE LOGIN

Text Size: A A A

HOME

KNOW YOUR RIGHTS

LEGAL HELP DIRECTORY

FIND LEGAL FORMS

ABOUT US



The New York Crime Victims Legal Network is an online resource to connect victims of crime with legal information and services. Choose one of the options above or use our guided interview to begin your search.



GET STARTED

[Learn more about how this site can help you](#)



LEGAL RISK DETECTOR APP

A legal health check-up tool for housing, consumer, financial exploitation and health care issues.

Pro Bono Services



Pro Bono Services

> **CLOSING the GAP** < Increasing Access to Justice in Upstate New York.

About Us | Compliance Documents | User Guide | [Log Out](#)

Account Sample My Information

My Information

> My Organization & Advocate
> My Documents

MY ORGANIZATION

LEGAL AID SOCIETY OF NORTHEASTERN NEW YORK, INC.

Contact www.lasnny.org owner@closingthegapny.org 8004622922	Location 55 Colvin Avenue Albany, NY 12206
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ADVOCATE1 USER

Contact
advocate1@closingthegapny.org

[START VIRTUAL CONSULTATION](#)

Advocate1 User

Advocate1 is not online at the moment. Please try again later.

Mobile Tools

Mobile Optimized Websites

Text Messaging

Legal Information



Remote Hearings



Online Dispute Resolution



START OR RESPOND TO A DISPUTE

You'll provide information to the CRT about your dispute, pay a fee and notify other parties.



NEGOTIATION

A quick negotiation will help you try to come to an agreement yourself.



FACILITATION

A facilitator will collect information and try to help you resolve your dispute.



TRIBUNAL DECISION PROCESS

If your dispute isn't resolved during facilitation, a tribunal member will decide it for you.

Civil Resolution Tribunal



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E-Filing

New York State Unified Court System

NYSCEF: Unrepresented Litigants

E-Filing Basics

E-filing (electronic filing) is a way to file and deliver your court forms over the Internet. If you don't have an attorney, it is up to you whether you want to e-file your papers. You can still bring your papers to the courthouse, but if you e-file, it saves you the trip. If you and the other side both e-file, all future papers in the case are delivered (served and filed) through NYSCEF, the New York State Courts E-filing system.

Reasons to E-File

- E-filing is free (you still have to pay filing fees unless you have a [Fee Waiver](#))
- E-filing is fast
- E-filing saves you time
- E-filing can be done day and night, 24/7
- E-filing has a [Resource Center](#) to give you support during business hours



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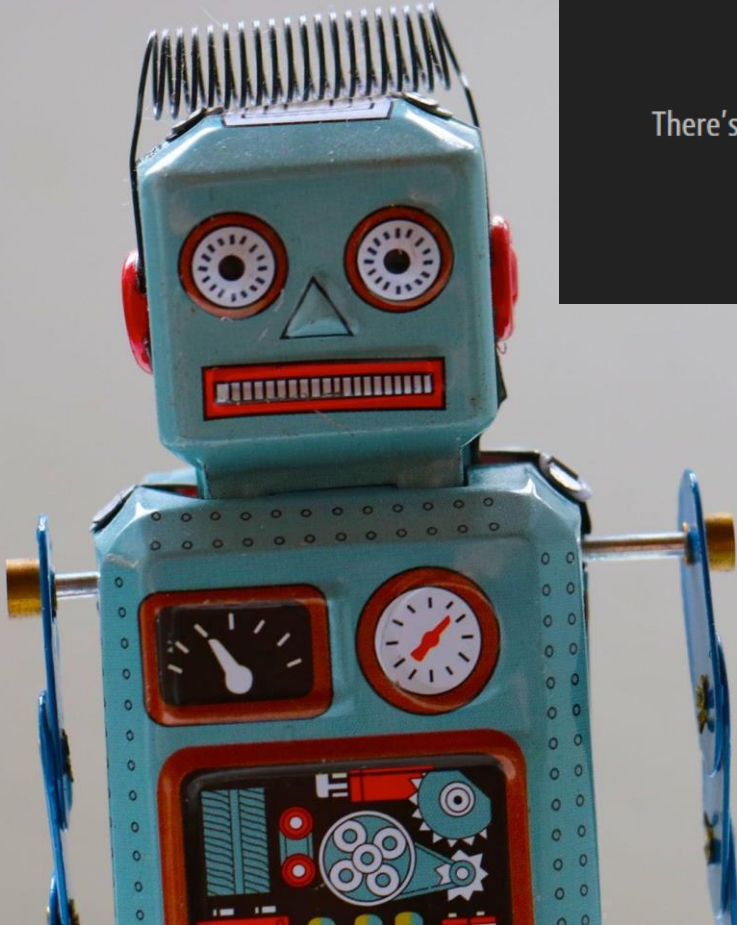
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Artificial Intelligence & Machine Learning





Data has a better idea



Machine Bias

There's software used across the country to predict future criminals. And it's biased against blacks.

by Julia Angwin, Jeff Larson, Surya Mattu and Lauren Kirchner, ProPublica

May 23, 2016

State falsely penalizes thousands for unemployment benefits fraud. Now victims want their money back

By STATESIDE STAFF • JAN 11, 2017



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Connecting the Dots



APIs & Interoperability



SCHOOLS

Law, Technology & Access to Justice



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The Law ▾



Technology ▾

Enter text

Translation



[Open in Google Translate](#)

[Feedback](#)

DO WHAT IS
GREAT.

LOVE

DO
FEEL
FOR
RE
VER



Thank you!

Anna Steele

asteele@just-tech.com

